



WEBSITE TERMS AND CONDITIONS

Ebor International Limited trading as Ebor Energy

Battery Energy Storage | Solar | EV Charging | Energy Management

Clear boundaries for website use, technical information and commercial enquiries

PUBLIC WEBSITE POLICY

These Terms govern use of the Ebor Energy public website and explain the status of product information, project enquiries, third-party content and Ebor Energy's sourcing and coordination role.

About this document

These Terms apply to public use of the Ebor Energy website. The website is primarily an enquiry and business-development platform for renewable-energy sourcing, procurement and project support. It does not, by itself, create a binding supply, engineering, installation, investment or procurement contract.

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1. About Ebor Energy

Ebor Energy is the trading name used by Ebor International Limited for renewable-energy sourcing, procurement, supplier coordination and project-support activities. Ebor International Limited is a Hong Kong company registered under Business Registration Number 64960969, with its registered office at Room 912, 9/F, Lippo Sun Plaza, No. 28 Canton Road, Tsim Sha Tsui, Hong Kong.

Ebor Energy is not a separate legal entity and is not presented as the manufacturer of third-party batteries, solar modules, inverters, chargers, energy-management systems or other equipment unless a specific written agreement expressly states otherwise.

2. Acceptance and scope

These Terms govern use of the public Ebor Energy website. By using the website, a user agrees to comply with these Terms. If a user does not accept them, the user should stop using the website.

These Terms govern public website use only. They do not themselves create a procurement, supply, agency, engineering, consultancy, construction, installation, warranty, investment or other commercial contract.

3. Website purpose

The website provides general information about Ebor Energy, possible product categories, sourcing capability, project support, market access and business-development services. It is designed to enable enquiries and preliminary commercial discussions.

Website information is not a binding quotation, product specification, investment recommendation, engineering design, grid-connection advice, planning advice, fire-safety assessment, legal advice, tax advice or guarantee of availability, price, performance, certification, savings, carbon reduction or project outcome.

4. Ebor Energy's role

Ebor Energy may act as a sourcing, procurement, commercial coordination, supplier-access or project-support partner. The exact role for any project is defined only in a separate written agreement.

Descriptions such as sourcing partner, procurement coordinator, commercial representative or project-support partner do not determine Ebor Energy's statutory role for a particular transaction. Any duties arising as a manufacturer, importer, distributor, authorised representative, producer, person placing a product on the market, installer, contractor or other regulated economic operator are determined by the actual facts, applicable law and written transaction structure. Nothing on this website excludes, transfers or reduces a mandatory legal duty that applies to Ebor International Limited.

Manufacture, design responsibility, installation, commissioning, operation, maintenance, warranties, grid services, financing, insurance and regulatory approvals may be provided by third parties. A user must not infer that Ebor Energy assumes a role merely because a product, supplier or project type appears on the website.

5. Enquiries and no automatic contract

Submitting a form, sending an email, requesting a meeting, sharing a specification or receiving a response does not create a contract or obligation to proceed. Ebor Energy may decline, pause or refer an enquiry where it is outside scope, incomplete, unsuitable, restricted by law, commercially unviable or presents unacceptable technical, financial, sanctions, safety or reputational risk.

A binding commercial commitment arises only through a separate written agreement, accepted quotation, purchase order, mandate or other document executed or accepted by an authorised person in accordance with its terms.

6. Authority and accurate information

Users must provide accurate, complete and current information and must have authority to act for any organisation they claim to represent. Users must not impersonate another person, misstate project authority, conceal material restrictions or submit false certification, supplier or technical information.

Ebor Energy may verify identity, corporate status, authority, beneficial ownership, sanctions exposure, project legitimacy and other relevant information before progressing an enquiry.

7. Product descriptions, images and specifications

Product images, diagrams, renders, case studies and descriptions may be illustrative. Manufacturer models, technical parameters, form factors, certifications, component configurations, software features, warranty terms, lead times and availability can change.

A definitive specification is established only through project-specific technical documentation and the relevant written contract. Users must independently verify that the selected equipment, configuration and certification are suitable for the intended jurisdiction, site and use.

8. Performance, savings and financial illustrations

Any stated or illustrated figures for capacity, efficiency, cycle life, degradation, availability, solar yield, energy savings, tariff optimisation, revenue stacking, carbon reduction, payback, return on investment or project economics are examples or estimates unless expressly identified as a contractual guarantee.

Actual outcomes can be affected by site conditions, design, climate, irradiation, temperature, usage profile, grid constraints, curtailment, tariffs, market rules, dispatch strategy, cell chemistry, degradation, maintenance, warranties, financing, taxes, exchange rates, regulation and other factors outside Ebor Energy's control.

Important Do not make an investment, procurement or engineering decision solely from a website illustration. Obtain project-specific technical, financial, legal, tax, insurance and regulatory advice as appropriate.

9. Technical, safety and regulatory compliance

Energy projects can be subject to planning, building, fire-safety, electrical, grid-connection, product-safety, construction-design, environmental, waste, transport, import, customs and other rules. Requirements vary by jurisdiction, scale, technology and site.

No statement on the website should be treated as confirmation that a particular product or project has every approval required for a particular site. Compliance must be verified against the current project specification, evidence pack and applicable authority requirements before procurement, installation or operation.

Any standards, certificates, test reports or marks referred to on the website must be understood within their stated scope, version, issuing body, product model, factory and validity period. Ebor Energy may request independent verification where appropriate.

Where Ebor International Limited actually imports, distributes, supplies, makes available or places a regulated product on the UK market, the applicable product-safety, conformity, traceability, labelling, producer-responsibility, battery/WEEE, connected-product security, corrective-action and incident-reporting duties must be identified and discharged as applicable before or during supply. Website terminology does not override statutory role definitions.

10. Supplier and manufacturer information

Information supplied by manufacturers, suppliers and other third parties may be reproduced or summarised in good faith. Ebor Energy takes proportionate steps to review material claims relevant to a proposed transaction but does not warrant that every third-party statement is complete or error-free.

Supplier selection and product approval for a transaction remain subject to project-specific due diligence, evidence review and contract terms. Website presence does not constitute permanent endorsement of a supplier or product.

11. Environmental and sustainability claims

Environmental claims are intended to be accurate, clear, evidence-based and appropriately qualified. General terms such as "green", "clean", "sustainable", "low carbon" or "eco-friendly" should not be interpreted as an absolute life-cycle claim unless the website expressly provides the scope and evidence supporting that claim.

Claims about emissions reduction, recycled content, responsible sourcing, lifecycle impact or renewable-energy benefit may depend on methodology, baseline, geography, grid mix, product configuration and data quality. See the Energy Claims, Technical Information and Responsible Sourcing Policy for the controls Ebor Energy applies.

12. Intellectual property

Unless stated otherwise, website text, layout, branding, graphics, documents and original materials are owned by or licensed to Ebor Energy. Users may view, download or print reasonable extracts for legitimate internal evaluation, provided copyright and proprietary notices are retained.

Users must not copy, republish, sell, scrape, reverse engineer, systematically extract, train a model on, create a competing database from, or commercially exploit website content without written permission, except where law expressly permits.

13. User-submitted materials and confidentiality

A user should submit only information the user has authority to share. General website channels are not automatically confidential. Sensitive technical drawings, pricing, trade secrets, personal information or security information should not be submitted until an appropriate secure channel or confidentiality arrangement is in place.

Where an executed non-disclosure agreement or contract applies, that document governs confidentiality. Ebor Energy may retain enquiry materials for legitimate assessment, compliance and record-keeping purposes as described in the Website Privacy Policy.

14. Permitted and prohibited use

- Use the website lawfully and in a manner that does not damage, disable, overload or compromise it.
- Do not attempt unauthorised access, credential attacks, malicious scanning, malware distribution, data exfiltration or circumvention of security controls.

- Do not use automated scraping or bots in a way that materially burdens the site, infringes rights or creates a competing data product.
- Do not submit unlawful, defamatory, fraudulent, infringing, export-controlled or malicious content.
- Do not falsely suggest endorsement, partnership, agency, certification or authority from Ebor Energy.

15. Cybersecurity and availability

We take proportionate steps to maintain website security and availability but do not guarantee uninterrupted or error-free access. We may suspend, restrict or change the website for maintenance, security, legal or operational reasons.

Users are responsible for securing their own devices, accounts and communications. No person should rely on an unexpected request to change bank details or payment instructions without independent verification through a trusted contact route.

16. External links and third-party services

Links to third-party websites are provided for convenience or context and do not automatically constitute endorsement. Ebor Energy does not control independent third-party content, availability, security or privacy practices.

A user should verify the identity and terms of any third party before entering a transaction or sharing information.

17. Privacy, cookies and accessibility

Use of personal information and storage/access technologies is governed by the Website Privacy Policy and Website Cookie and Storage/Access Technologies Policy. Accessibility commitments are set out in the Website Accessibility Statement.

18. Disclaimers

To the fullest extent permitted by law, the website and general website content are provided on an “as available” basis. We do not give a website-level warranty that content is complete, current, fit for a particular project or free from all errors.

Nothing in these Terms excludes a specific warranty or obligation expressly accepted in a separate written commercial agreement.

19. Limitation of liability

Nothing in these Terms excludes or limits liability where it would be unlawful to do so, including liability for death or personal injury caused by negligence, fraud or fraudulent misrepresentation, or any mandatory consumer right that cannot lawfully be excluded.

For business users, and subject to the preceding paragraph, Ebor Energy is not liable for losses arising solely from reliance on general website content, loss of opportunity, loss of anticipated savings, loss of profits, loss of data or indirect/consequential loss connected with website use. Any project-specific liability is governed by the separate commercial agreement.

For consumers, nothing in these Terms is intended to remove statutory rights or impose an unfair term. Where mandatory consumer law applies, these Terms are read subject to that law.

Website disclaimers do not qualify or cure a misleading commercial practice, misleading omission or deceptive overall presentation. Where consumer-facing commercial practices arise, website claims, imagery, comparisons, endorsements, pricing and material information must comply with applicable consumer and advertising law, including the unfair commercial practices regime in the Digital Markets, Competition and Consumers Act 2024.

20. Consumer and online selling position

The current website is intended primarily as an enquiry and business-development site, not a consumer checkout platform. It does not by itself conclude an online sale of energy equipment.

If Ebor Energy later introduces online ordering, subscriptions, paid digital services or consumer checkout, the website terms, pricing disclosures, cancellation information, order flow and technical controls must be reviewed before launch to meet the additional UK distance-selling, e-commerce, consumer-rights and pricing requirements that apply.

21. Changes to website and Terms

We may change the website or these Terms to reflect legal, regulatory, security, commercial or technical developments. Material changes apply from the published effective date and do not retrospectively alter a separately agreed commercial contract unless that contract permits it.

22. General legal provisions

If any provision is invalid or unenforceable, the remaining provisions continue so far as legally possible. A failure to enforce a provision is not a waiver. Headings assist navigation and do not affect interpretation. “Including” means including without limitation.

These Terms concern public website use. Separate commercial agreements may contain different governing law, jurisdiction, dispute resolution, payment, warranty, risk, delivery, title, testing, acceptance and liability provisions.

23. Governing law, jurisdiction and language

These Terms and non-contractual disputes arising solely from public website use are governed by the laws of the Hong Kong Special Administrative Region. Subject to mandatory law and any binding clause in a separate agreement, the courts of Hong Kong have jurisdiction.

Where a user is entitled to mandatory rights under United Kingdom consumer, data-protection, advertising, competition or other law, this governing-law clause does not remove those rights. These Terms are issued in English; an informal translation may be provided for convenience, but the English version prevails to the extent permitted by law.

24. Contacting Ebor Energy

Questions about these Terms or the website should be sent to governance@ebor.group. Postal correspondence may be addressed to Ebor International Limited trading as Ebor Energy, Room 912, 9/F, Lippo Sun Plaza, No. 28 Canton Road, Tsim Sha Tsui, Hong Kong. Commercial enquiries should use the Contact section of the Ebor Energy website or the contact details supplied in the relevant correspondence.

Policy information and document control

The following information forms the formal document-control record for this website document.

Control	Information
Document title	Website Terms and Conditions
Legal entity	Ebor International Limited
Trading name	Ebor Energy
Website	The Ebor Energy public website on which this document is published, and any clearly linked Ebor Energy microsite that expressly adopts this document
Business Registration Number	64960969
Registered office	Room 912, 9/F, Lippo Sun Plaza, No. 28 Canton Road, Tsim Sha Tsui, Hong Kong
Document reference	EEN-WEB-TERM-051
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Classification	Public
Policy owner	Board of Directors, Ebor International Limited
Operational responsibility	Commercial and Legal Administration
Issue / effective date	22 July 2026
Review date	22 July 2027, or earlier following a material legal, regulatory, technological, product, supplier or operational change
Contact	governance@ebor.group
Approval authority	Board of Directors, Ebor International Limited
Document administration	R. Lui, Group Company Secretary
Related documents	Website Privacy Policy; Website Cookie and Storage/Access Technologies Policy; Energy Claims, Technical Information and Responsible Sourcing Policy; applicable quotations, mandates, purchase orders and commercial agreements

Revision record

Version	Date	Status	Summary
50.0	22 July 2026	Superseded	Initial Version 50.0 publication edition superseded following a second legal, regulatory and operational compliance review.
51.0	22 July 2026	Current	Second-review publication edition strengthening statutory economic-operator role boundaries, product-safety/producer-responsibility duties and DMCC Act consumer-law safeguards while preserving the enquiry-only commercial model.

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